



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®

...because shoplifting steals from all of us

Shoplifters Alternative Course (SA Course)

ANNUAL STATISTICAL REPORT

Prepared for

Venango County Court Services
Venango County, PA

SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	100%	95%
	C's or D's	0%	4%
Percent Not Completing Program:	Incomplete	0%	1%
Risk Assessment:	Low Risk	35%	54%
	Moderate Risk	12%	18%
	High Risk	53%	28%
Program Evaluation By Clients (Education Segment only)	Grade	93%	95%

Period: 01/01/2018 to 12/31/2018

Total Cases: 17

Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
60. Age at last birthday?						
• 17 to 30	5	0	4	9	53%	61%
• 31 to 44	3	2	0	5	29%	22%
• 45 to 59	0	0	2	2	12%	13%
• 60 or older	1	0	0	1	6%	4%
61. Sex and marital status:						
• Single Male	3	0	2	5	29%	29%
• Married Male	0	0	0	0	0%	7%
• Single Female	5	2	3	10	59%	48%
• Married Female	1	0	1	2	12%	16%
62. Highest education level achieved:						
• High school graduate	6	1	4	11	65%	40%
• College/trade school graduate	0	1	0	1	6%	26%
• Still in school (high/college/trade)	0	0	1	1	6%	22%
• Dropped out of high school	3	0	1	4	24%	12%
63. Weekly job earnings when caught:						
• Less than \$250 per week	0	1	0	1	6%	20%
• \$250 to \$500 per week	4	0	1	5	29%	24%
• Over \$500 per week	0	0	1	1	6%	12%
• Was not working when caught	5	1	4	10	59%	43%
64. Were you ever in trouble with the law before?						
• Yes - for shoplifting only	2	1	0	3	18%	8%
• Yes - for other crimes only	3	0	1	4	24%	17%
• Yes - for shoplifting and other crimes	2	0	0	2	12%	6%
• Never in trouble with the law before	2	1	5	8	47%	69%

* Highlights the comparison figures for other counties nationwide who use the SA Course Program.

End: Personal Profile

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
101. At what age did you first shoplift something?						
• Twelve or less	2	0	0	2	12%	9%
• 13 to 16	2	0	0	2	12%	13%
• 17 to 19	1	0	3	4	24%	27%
• 20 or older	4	2	3	9	53%	52%
70. How long have you been shoplifting?						
• Less than one year	1	1	2	4	25%	22%
• 1 to 5 years	2	1	1	4	25%	13%
• over 5 years	5	0	0	5	31%	9%
• This was my first time	1	0	2	3	19%	57%
71. About how often did you shoplift in the 12 months before getting caught?						
• Almost everyday	2	0	0	2	12%	4%
• About once a week	5	0	0	5	29%	7%
• Only once in a while	2	2	1	5	29%	29%
• Never shoplifted before	0	0	5	5	29%	61%
72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)						
• One	1	0	3	4	31%	30%
• Two	4	0	0	4	31%	18%
• Three	1	1	0	2	15%	15%
• More than three	2	1	0	3	23%	36%
69. On the day you were caught, what was the total value of the things you shoplifted?						
• Under \$25	4	0	1	5	31%	26%
• \$25-\$100	2	2	3	7	44%	44%
• \$101-\$500	2	0	1	3	19%	25%
• Over \$500	1	0	0	1	6%	5%
74. What did you do most often with the things you shoplifted?						
• Used things myself	7	1	3	11	65%	46%
• Gave things away	1	1	0	2	12%	6%
• Sold the things	0	0	0	0	0%	5%
• Never used the things	1	0	3	4	24%	44%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
75. Did you ever try to return shoplifted items to get a cash refund?						
• Never did	5	2	6	13	76%	90%
• Sometimes did it	2	0	0	2	12%	7%
• Did it often	2	0	0	2	12%	2%
• Did it all the time	0	0	0	0	0%	1%
77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?						
• Very carefully	0	0	1	1	6%	4%
• Somewhat carefully	3	0	1	4	24%	9%
• Not very carefully	4	1	0	5	29%	16%
• Didn't plan it	2	1	4	7	41%	71%
68. How many people do you know who shoplift?						
• No one	0	0	2	2	12%	48%
• One or more friends	2	1	4	7	41%	39%
• One or more family members	2	1	0	3	18%	4%
• Friends and family members	5	0	0	5	29%	9%
109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?						
• Alone	7	2	4	13	76%	61%
• With friend(s)	0	0	2	2	12%	27%
• With family member(s)	1	0	0	1	6%	10%
• With friend and family member(s)	1	0	0	1	6%	2%
110. How many friends or family members know about your shoplifting activity?						
• One	3	0	2	5	29%	22%
• Two	1	1	1	3	18%	18%
• Three or more	4	1	2	7	41%	35%
• No-one knows	1	0	1	2	12%	25%
73. When you shoplifted, did you ever take things from a store that you could not use?						
• Never	7	2	3	12	71%	47%
• Sometimes	1	0	0	1	6%	10%
• Frequently	1	0	0	1	6%	2%
• Never shoplifted before	0	0	3	3	18%	41%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
76. How often did you have the money (or credit card) to pay for the items you shoplifted?						
• Always	0	0	0	0	0%	29%
• Most of the time	2	0	1	3	23%	15%
• Sometimes	5	1	0	6	46%	28%
• Never	2	0	2	4	31%	28%
80. How many times have you been caught shoplifting by a store but were released and not turned over to the police before this incident?						
• Once	1	1	0	2	12%	8%
• Twice	0	0	0	0	0%	2%
• Three times or more	1	0	0	1	6%	1%
• Never	7	1	6	14	82%	88%
81. How many times have you been caught shoplifting and turned over to the police before this incident?						
• Once	2	1	0	3	18%	11%
• Twice	1	0	0	1	6%	3%
• Three times or more	1	0	0	1	6%	2%
• Never	5	1	6	12	71%	84%
107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?						
• Charge them a penalty and <u>don't</u> call the police	1	0	1	2	12%	30%
• Charge them and <u>also</u> call the police	3	0	1	4	24%	30%
• Just call the police	4	1	4	9	53%	30%
• Do something else	1	1	0	2	12%	10%
108. Has a retailer ever charged you a penalty after being caught shoplifting?						
• Once	5	1	2	8	47%	31%
• Twice	0	0	0	0	0%	3%
• Three times or more	2	0	0	2	12%	1%
• Never charged a penalty	2	1	4	7	41%	64%

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End: Activity Profile

Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
65. Why do you think you shoplifted?						
• Because I am poor and needed the item(s) to stay alive.	1	0	1	2	14%	19%
• Because I wanted it but didn't have the money to spend	5	0	2	7	50%	37%
• Because I was depressed, confused or angry	1	1	3	5	36%	37%
• Because I wanted to see if I could get away with it	0	0	0	0	0%	7%
66. Are you normally a trustworthy person?						
• Almost never	0	0	0	0	0%	1%
• Sometimes	1	1	0	2	12%	3%
• Most of the time	1	1	1	3	18%	20%
• Almost always	7	0	5	12	71%	76%
67. What word(s) best describe(s) you?						
• Happy or okay	4	1	4	9	53%	67%
• Lucky	0	0	0	0	0%	5%
• Angry about my life	1	1	0	2	12%	5%
• Sad, depressed or confused	4	0	2	6	35%	24%
78. Before this incident, how often did you shoplift to make yourself feel better?						
• Never	3	1	1	5	29%	35%
• Sometimes	2	1	0	3	18%	19%
• Almost always	4	0	0	4	24%	5%
• Never shoplifted before this incident	0	0	5	5	29%	40%
102. Just before you shoplifted this time, were you upset about anything?						
• A family (or friend) problem	3	1	2	6	35%	33%
• A work problem	2	0	0	2	12%	13%
• A health problem	0	0	2	2	12%	8%
• No problem upset me	4	1	2	7	41%	46%
103. Just before you shoplifted this time did you recently experience a financial loss?						
• Loss of income	4	1	1	6	35%	32%
• Unexpected expense	4	1	0	5	29%	17%
• Repair bill	1	0	0	1	6%	1%
• No financial loss	0	0	5	5	29%	49%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
104. Just before you shoplifted this time, did you have any of the following feelings?						
• Depression or anxiety	4	1	2	7	41%	37%
• Frustration or anger	3	1	0	4	24%	11%
• Under Pressure	1	0	2	3	18%	19%
• None of the above	1	0	2	3	18%	34%
79. How did you see shoplifting before you were caught?						
• No big deal, everyone does it	0	0	1	1	6%	10%
• No big deal, no one gets hurt	2	1	1	4	24%	9%
• It's OK as long as you don't get caught	2	0	0	2	12%	7%
• I knew it was wrong	5	1	4	10	59%	74%
105. In your opinion, should shoplifters be required to take this course? (indicate percentage)						
• Yes - 100%	6	1	3	10	59%	75%
• Yes - 99%	1	0	1	2	12%	6%
• Yes - 98%	1	1	0	2	12%	6%
• Yes - 97% or less	1	0	2	3	18%	13%
106. Which store security measure do you fear the most?						
• Closed circuit television cameras	5	1	2	8	47%	45%
• Alert salespeople	1	0	1	2	12%	15%
• Electronic security tags on items	1	0	2	3	18%	10%
• Security guards	2	1	1	4	24%	30%
83. How difficult will it be for you to stop shoplifting forever?						
• No problem	5	0	6	11	65%	87%
• A little difficult	3	2	0	5	29%	10%
• Very difficult	1	0	0	1	6%	3%
• I don't plan to stop	0	0	0	0	0%	1%
86. Who is to blame for you becoming a shoplifter?						
• Friend	0	0	1	1	6%	5%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	0	0	0%	2%
• Myself	9	2	5	16	94%	93%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
87. Who will be to blame if you don't stop shoplifting in the future?						
• Friend	0	0	0	0	0%	1%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	0	0	0%	0%
• Myself	9	2	6	17	100%	99%
84. What do you expect will happen if you are caught shoplifting again?						
• They will ask me to pay and let me go	0	0	0	0	0%	0%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	9	1	6	16	94%	88%
• I have no idea	0	1	0	1	6%	11%
85. What do you think should happen to someone like you if he or she is caught shoplifting again?						
• Asked to pay for things shoplifted	1	0	1	2	12%	8%
• Given last warning and let go	0	0	0	0	0%	6%
• Be arrested	4	1	5	10	59%	57%
• Given counseling or other help	4	1	0	5	29%	29%
82. How would you describe your life right now?						
• Pretty much OK, except for this shoplifting incident	1	1	4	6	35%	61%
• Okay, but I feel important things are missing in my life	3	0	1	4	24%	15%
• A lot of the time I feel depressed confused or angry	2	0	0	2	12%	14%
• Really lousy, nothing is going right for me	3	1	1	5	29%	9%
88. What are the chances you will never shoplift again?						
• 100%	4	1	6	11	65%	84%
• 90%	2	1	0	3	18%	10%
• 50%	3	0	0	3	18%	3%
• Probably will shoplift again	0	0	0	0	0%	3%
89. If you could get free counseling to help you stop shoplifting, would you want it?						
• Yes	3	2	0	5	29%	29%
• No, because I don't need it	5	0	3	8	47%	50%
• No, because I expect my life to be better soon	0	0	0	0	0%	15%
• No, because I just don't want it	1	0	3	4	24%	6%

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End: Perceptions/Feelings